



## **Frequently Asked Questions Regarding Membership**

### **1. What are the benefits of CCA membership?**

Membership with CCA brings many benefits including:

- Discounted rates for professional development and networking opportunities throughout the year (some are even free!)
- Legislative advocacy on the state and national level by CCA leadership and hired legislative team to promote and protect counselors in CT
- Monthly E-Newsletter *The Connecticut Counselor*
- *Find a Counselor* referral directory accessible to potential clients and other referral sources for licensed counselors to advertise their practice
- Access to the “members-only” content on our website and our “members-only” Facebook group, including helpful career and job searching tips for counselors
- Please see a complete list of CCA member benefits [here](#)

### **2. How much does membership cost?**

CCA offers different membership subscriptions:

- Professional--\$85 per year
- Professional plus Find A Counselor listing--\$105 per year
- Regular--\$85 per year
- Student--\$45 per year
- Retired--\$40 per year

A member who is age 65 or over, has been a CCA member for at least five years, has demonstrated significant contributions to the counseling profession or a closely related field, and has served in a leadership capacity within CCA may be eligible for Emeritus Membership status. Emeritus Members shall be exempt from the payment of dues to the Association, but shall retain all the rights and privileges of dues paying members. In addition, the registration fee for the CCA Annual Conference shall be waived. The member must be an active member of CCA at the time of application and maintain said membership until a vote is reached by Governing Council. For more information email CCA Executive Director at [cca\\_exec\\_dir@msn.com](mailto:cca_exec_dir@msn.com).

### **3. How do I join CCA?**

You can join CCA by completing the member registration on our website or by downloading a membership application and mailing it in with payment. Click the [“Join/Renew” link](#) and complete the registration and pay by credit card.

#### **4. How do I renew my membership?**

You can renew your membership on the CCA website. Log in with your username and password by clicking on “Sign In” on the top menu bar of the home page. If you have forgotten your username or password, use the link for assistance. Once logged in, you will be able to complete your renewal registration and payment. You can pay by credit card or choose to pay by check.

#### **5. Can I pay for my dues with a check?**

Yes. You can send a check payable to Connecticut Counseling Association and mail to: Connecticut Counseling Association, % Karla Troesser, 239 Foxwood Lane, Milford, CT 06461. You will receive an email confirmation once your payment is received and processed.

#### **6. What do I do if I don't remember my username or password?**

If you have forgotten your username or password, click on “Sign In” on the top menu bar of the home page. Use the forgot password link for assistance. If you continue to have trouble, please contact CCA Membership Chair at [ccamembershipmatters@gmail.com](mailto:ccamembershipmatters@gmail.com).

#### **7. I am a student, do I get a discount?**

CCA offers a discounted membership rate for students at \$45 per year. Student members are also eligible for a reduced rate to attend CCA sponsored workshops and conferences. In addition, student members are eligible for this discounted rate for one year post graduation.

#### **8. I recently retired from counseling, is there a reduced rate for retirees?**

CCA offers a reduced membership rate of \$40 per year for those counselors who have retired from counseling practice. Retired members are also eligible for a reduced rate to attend CCA sponsored workshops and conferences.

#### **9. I recently started my own practice and am looking for referrals. Does CCA have anything that can help with that?**

CCA offers Professional members who are fully licensed (not associate licensure) and hold adequate liability insurance the option to have a profile on our Find A Counselor directory. There is an annual fee of \$20 in addition to the cost of membership for a total of \$105. The Find A Counselor listing can be added any time a Professional member renews and there is also an option to upgrade your membership level to include the directory feature. An active license with the Department of Public Health will be verified.

#### **10. Can I set my membership to renew automatically each year?**

Yes! When you join CCA or renew your membership with a credit card, you can choose to have your membership renew automatically subsequent years. Be sure to update any changes to your credit card information by logging in to your profile on the CCA website.

## **11. The credit card on my profile has expired or I want to update it?**

### **How do I do this?**

To update your credit card or to make any other changes to your member profile, log in to the website using your username and password and review your profile and membership status.

## **12. I recently moved, how do I update my contact information?**

To update demographic changes in your CCA member profile, log in to the website using your username and password and then update your profile.

## **13. I'd like to tell my counseling friends and colleagues about CCA.**

### **Do you have a flyer or a pamphlet that I can print to show them?**

CCA has a flyer that details the many benefits of being a CCA member. It can be downloaded [here](#) and printed to share with other counselors. We hope that you do share this because every membership helps support CCA in achieving our mission of supporting and advocating for the counseling profession, offering quality professional development, and providing resources to the greater community.